



Republic of the Philippines
CITY COUNCIL
City of Manila

REGULAR SESSION NO. 182

12TH CITY COUNCIL

RESOLUTION NO. 11
Series of 2025

RESOLUTION URGING THE MAYNILAD WATER SERVICES, INC. (MAYNILAD) TO ESTABLISH EMERGENCY WATER CONTINGENCY PLANS AND PRIORITIZE RESPONSE MEASURES FOR HOSPITALS, SCHOOLS AND DENSELY POPULATED BARANGAYS IN MANILA BEFORE WATER SUPPLY UPGRADE THAT MAY LEAD TO SERVICE INTERRUPTIONS, AND CALLING FOR IMMEDIATE COORDINATION WITH THE LOCAL GOVERNMENT AND CONCERNED AGENCIES TO ENSURE MINIMAL DISRUPTION TO PUBLIC HEALTH, EDUCATION, AND BASIC SANITATION

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WHEREAS, Republic Act No. 6234 provides that the Metropolitan Waterworks and Sewerage System (MWSS) is responsible for ensuring adequate and continuous water supply, and under the Concession Agreement, Maynilad Water Services, Inc. (Maynilad) is obligated to provide uninterrupted and reliable water service to consumers;

WHEREAS, Presidential Decree No. 856 or the “Code on Sanitation of the Philippines”, mandates the availability of clean and accessible water for public health, hygiene and sanitation, particularly in medical facilities, schools, and areas with high population density;

WHEREAS, Republic Act No. 7394 or the “Consumer Act of the Philippines” requires utility providers to issue clear and comprehensive notices on service disruptions, including specific restoration timelines and mitigation measures, to prevent unnecessary inconvenience to consumers;

WHEREAS, Maynilad has issued an advisory stating that a water supply interruption will occur on January 15, 2025, from 12:01 AM to 11:59 PM, affecting multiple barangays in Manila, Quezon City, and neighboring cities, with a vague disclaimer that service restoration might be delayed;

WHEREAS, Manila is home to several critical hospitals and medical institutions, including but not limited to:

- Jose R. Reyes Memorial Medical Center
- Manila Doctors Hospital
- Ospital ng Maynila
- Tondo Medical Center
- San Lazaro Hospital
- Mary Johnston Hospital
- Manila Central University Hospital
- Philippine General Hospital (PGH)
- Ospital ng Tondo
- Gat Andres Bonifacio Medical Center

WHEREAS, schools and universities in Manila, including public elementary and secondary schools, as well as institutions such as University of Santo Tomas (UST), University of the East (UE), Mapúa University, Far Eastern University (FEU), and Pamantasan ng Lungsod ng Maynila (PLM), will experience operational challenges due to the lack of water for sanitation and drinking purposes, affecting thousands of students, teachers, and staff;

WHEREAS, the following highly densed barangays in Manila will be severely affected, where access to water is already a recurring issue due to high consumption demands:

- Barangays 1-72 (Tondo) – one of the most densely populated areas in Manila
- Barangays 160-167 (Tondo II)
- Barangays 704-731 (Paco and Pandacan)
- Barangays 823-872 (Santa Ana)
- Barangays 295-327 (Quiapo and Santa Cruz)

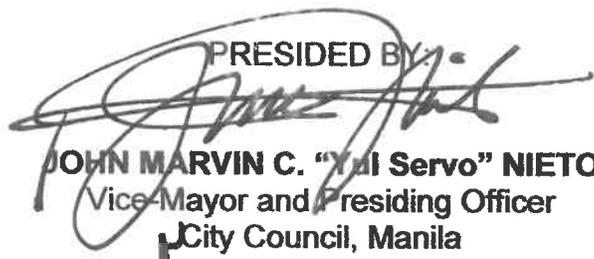
WHEREAS, the City Council of Manila strongly urges Maynilad to:

1. Prioritize the deployment of water tankers and emergency refilling stations to major hospitals, medical centers, and high-density barangays in Manila, ensuring that critical healthcare operations remain functional;
2. Ensure that all affected schools, universities, and learning institutions are adequately informed and provided with contingency measures, including access to emergency water sources for drinking and sanitation;
3. Coordinate with barangay officials to set up temporary water distribution points in high-density residential areas, particularly in Tondo, Sampaloc, Quiapo, Santa Cruz, Paco, Pandacan, and Santa Ana;
4. Provide a definitive timeline for service restoration and issue hourly updates during the interruption period, preventing misinformation and panic among affected communities;
5. Work closely with the Manila City Government, MWSS-Regulatory Office, and the Department of Health (DOH) to ensure full compliance with public health regulations, and to mitigate any public safety hazards arising from prolonged water shortages; and
6. Establish a long-term mitigation framework for future planned interruptions, ensuring that hospitals, schools, and high-density areas receive special priority in contingency planning.

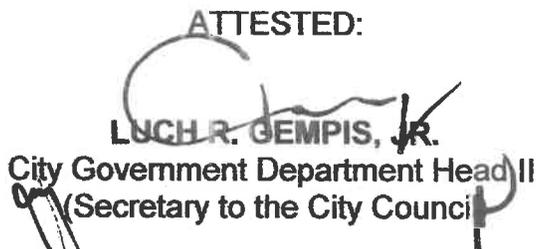
: NOW, THEREFORE, be it

RESOLVED, by the City Council of Manila to urge, as it hereby urges the Maynilad Water Services, Inc. (Maynilad) to establish emergency water contingency plans and prioritize response measures for hospitals, schools and densely populated barangays in Manila before water supply upgrade that may lead to service interruptions, and calling for immediate coordination with the local government and concerned agencies to ensure minimal disruption to public health, education, and basic sanitation; and be it FURTHER

RESOLVED, that copies of this Resolution be furnished to the Office of the President, Metropolitan Waterworks and Sewerage System (MWSS), Department of the Interior and Local Government (DILG), Department of Health (DOH), Department of Education (DepEd), Commission on Higher Education (CHED), and the Office of the Mayor for their appropriate action.

PRESIDED BY:

JOHN MARVIN C. "Yul Servo" NIETO
Vice-Mayor and Presiding Officer
City Council, Manila

This Resolution was adopted by the City Council of Manila at its regular session on January 21, 2025.

ATTESTED:

LUCH R. GEMPIS, JR.
City Government Department Head III
(Secretary to the City Council)

JMG/RRB: jhb/rmd/kjm/agv/egv/eys