

AN ORDINANCE AUTHORIZING THE CREATION OF CONSUMER'S COMPLAINT SERVICE UNDER THE OFFICE OF THE MAYOR AND FOR OTHER PURPOSES.

Be it ordained by the Municipal Board of the City of Manila, that:

SECTION 1. The creation of a Consumer's Complaint Service under the Office of the Mayor is hereby authorized.

SEC. 2. The Consumer's Complaint Service shall be composed of the following:

1. Chairman - a lawyer, representing the Office of the Mayor;
2. Member - a lawyer, representing the Municipal Board;
3. Member - a representative of the manufacturers and sellers of goods; and
4. Member - a representative of the consumers within the city.

PROVIDED, HOWEVER, That the personnel therefor shall be taken from the Office of the Mayor and/or Market Administration.

SEC. 3. The specific functions of said Body shall be:

1. To receive complaints of consumers against manufacturers and sellers of prime commodities;
2. To conduct investigations; and
3. To adopt remedial measures which may consist of any or all of the following:
 - a. Make representations with the manufacturer or seller subject of the complaints;
 - b. Impose administrative sanctions, if any; or
 - c. Institute and prosecute legal actions against erring manufacturers or sellers.


SEC. 4. This ordinance shall take effect upon its approval.

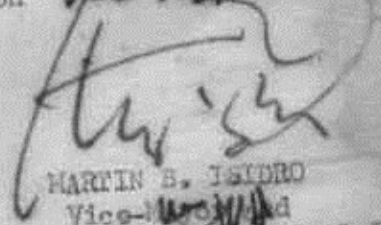
Enacted by the Municipal Board of the City of Manila at its regular session today, October 25, 1973.

Approved by His Honor, the Mayor on

Nov. 15, 1973.

APPROVED:


RAMON D. BAGATSIING
Mayor
City of Manila


MARTIN B. ISIDRO
Vice-Mayor
Presiding Officer, Municipal Board

ATTESTED:


ROMAN G. GARBAINA
City Clerk


RODOLFO L. MANERO
Secretary, Municipal Board